



Professional IT Services

Transforming your IT vision into reality

Conquer business challenges, eliminate barriers to success



The key to successfully improving your business is to fully understand it in the first place.

At TDM Group we specialise in delivering successful business change through the effective and strategic use of expertise and technology. Our success is based on analysing and understanding your business with you, to develop an IT strategy that supports the exact requirements of your business. We're here to help you identify where your IT is currently, where you want it to be and exactly what needs to be done to get it there.

Our SmartServices™ teams work across the entire professional services spectrum, helping you create your IT vision, develop the strategy required to achieve it and successfully deploy and support it.

Our experience includes over twenty years of successfully delivering business change programmes. SmartServices™ have delivered projects and initiatives that have helped our customers improve their business; such as upgrading hardware and software, virtualising infrastructure, supporting IT department expansion with the correct governance and process, and securing networks against risk.

We support you at every stage of your journey and provide you with the information and advice you need to move forward with clarity and confidence, driving positive business change through the strategic use of IT.

A full range of services, a focused approach to IT

IT audit, review and strategy

Expert consultancy and analysis for your IT environment, budget and strategy.

- Business analysis
- IT road mapping and planning
- IT environment audit and analysis
- Infrastructure gap and risk analysis
- Budget analysis and supplier assessment

Security and risk management

Protecting your business against risk, ongoing security threats and ensuring compliance.

- Business continuity
- Disaster recovery
- Data protection and management
- Business and regulatory compliance
- Security compliance



IT projects and managed business change

Delivering business change through managed IT projects and initiatives.

- Cost control initiatives
- Application optimisation and upgrade projects
- Software and application migration
- Remote and flexible workplace solutions
- Hardware and software refreshes

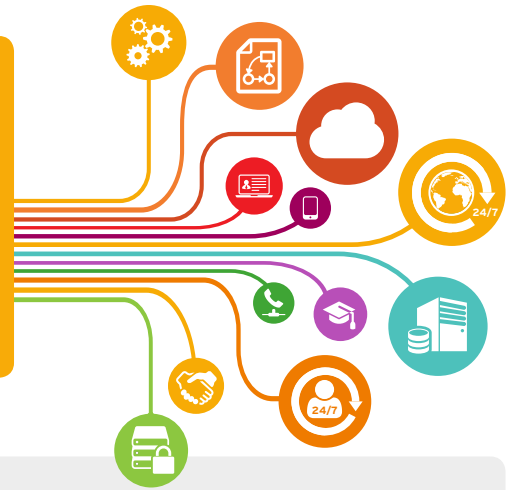
Governance, process and IT management

Aligning IT closer to corporate strategy, ensuring that IT investments generate business value.

- Professional processes
- IT standardisation
- Asset management
- IT budgeting, forecasting and reporting
- Organisational frameworks

How do we move your IT strategy from vision to reality?

-  Consult
-  Create
-  Deliver



Consult

Creating sustainable business change means understanding what your business wants to achieve.

- How does your IT environment work?
- How does it react to change, risk and the needs of your business?
- Where could it improve?
- Does it support your plans for future growth?

Our expert advice and comprehensive assessment of your IT includes infrastructure and network audits, critical application assessment, risk and security analysis, disaster recovery and business continuity planning, budget and supplier evaluation and strategic gap analysis.

Create

We combine proven methodologies with original thinking to create a service unique to your business. This factors in your current and future needs, budgetary requirements, timescales and connects them to your overall business objectives. Our SmartServices™ are flexible, practical and focused on both optimising your IT operation and maximising the return on your IT investment.

Deliver

SmartServices™ bring experience, expertise and accreditations in established project management standards to ensure the successful delivery of your IT projects on time and within budget. We can work alongside your IT team or deliver the project ourselves, managing the implementation, transition and support needed to bring powerful business change without painful disruption to 'business as usual'.

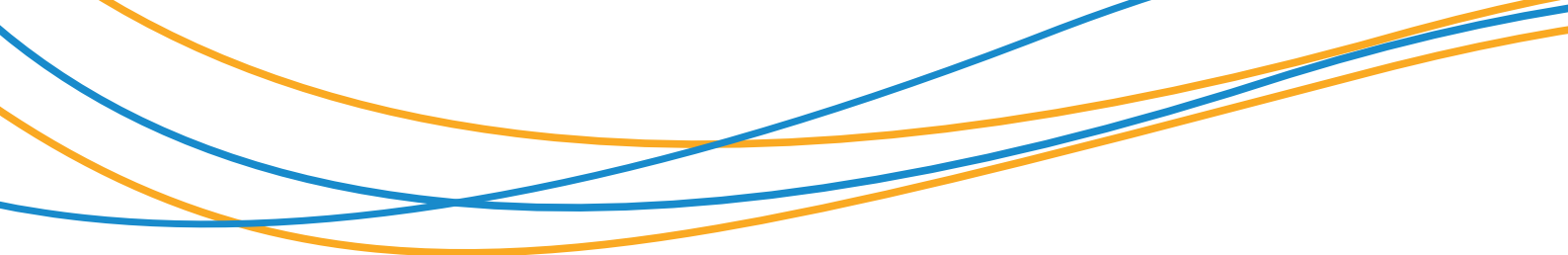
We'll also assist you in communicating new changes to the business. Engaging with your users and stakeholders to ensure buy-in, build trust in your IT department and minimise any potential impact.

Business challenges we can help you solve

- Managing risks against your business and controlling costs and budgets
- Maintaining a relevant IT strategy that supports you today and scales for tomorrow
- Bringing standardisation and process to your expanding IT department
- Enabling your business to expand or change with minimal disruption
- Keeping your business-critical applications secure and stable
- On-boarding and supporting new strategies such as BYOD, big data and cloud technology
- Demonstrating a clear return on your IT investments
- Ensuring the technology and suppliers you use are the best available to you

Contact us today for a free IT Audit

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